
InterCity Group (ICG) Privacy Statement & Policies:

New Zealand has robust laws regarding the privacy and security of your personal information, in particular the Privacy Act 1993.

The team at ICG will take every step to ensure that your information remains confidential. The document below is a summary of the policies and procedures ICG will follow when dealing with your personal information.

All enquiries should be directed to the following.

The Privacy Officer
InterCity Group (NZ) Limited
395a, Manukau Rd, Epsom, Auckland, New Zealand
Phone: +64 9 638 5700
Fax: +64 9 638 5768
Email: info@intercitygroup.co.nz

Personal Information Collected

ICG only collects personal information for the purpose of facilitating the products and services purchased.

ICG only collects personal information that is required to provide the product or service being purchased and/or supplied.

ICG collects no personal information other than that required to sell and/or supplied the products and services requested by the customer and that which is volunteered by the customer.

Sharing Information

ICG will not share personal information collected with third parties other than those required in the provision of the services and products purchased by the customer or as required by New Zealand law. Third parties involved in the delivery of the services and products purchased by the customer will use that customers personal information, as supplied by ICG solely for the purposes of delivering the services or products purchased.

ICG does not and will not rent or sell your personal information.

Storing Information

ICG stores all personal information supplied by the customer on a secure reservations database with controlled access.

Alteration or deletion of personally information

A customer may, at any stage request ICG alter, update or delete personal information at any stage by corresponding with ICG using the above listed contact details.

Personal Information via the Internet

ICG uses a secure credit card system supplied by Digital Payment Solutions (DPS) for processing credit cards. ICG displays the DPS logo on the payment pages of its web sites, for further information please following the link provided. All credit card payments are processed by DPS. ICG does not store any credit card numbers.

No data transmission over the Internet can be guaranteed to be 100% secure, unless it is processed through a Secure Credit Card System such as that provided by DPS. While ICG strives to protect your personal information it cannot ensure or warrant the security of any information transmitted by the customer via email or customer response form.

InterCity Group (ICG) Website Disclaimer

INFORMATION ON THIS WEB SITE IS PROVIDED 'AS IS' WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED.

While every effort has been made to provide the most accurate information we advise that Information on this web site may contain technical inaccuracies or typographical errors. ICG may at any time and without notice make changes to, improvements to and/or alterations to the information and the products and services on this web site.

ICG makes no representations whatsoever about any other web site which may be accessed through this site.

IN NO EVENT WILL ICG BE LIABLE TO ANY PARTY FOR ANY DIRECT, INDIRECT, SPECIAL OR OTHER CONSEQUENTIAL DAMAGES FOR ANY USE OF THIS WEBSITE, OR ON ANY OTHER HYPERLINKED WEBSITE, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR OTHER DATA ON INFORMATION HANDLING SYSTEM OR OTHERWISE, EVEN IF YOU ARE EXPRESSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.